

# WEBSITE TERMS AND CONDITIONS OF USE

## 10-BRAVO (PTY) LTD

Registration Number: 2026/145815/07

Version 1.0 | April 2026

### 1. INTRODUCTION AND ACCEPTANCE

These Website Terms and Conditions ("Terms") govern your access to and use of the website of 10-Bravo (Pty) Ltd (Registration Number: 2026/145815/07) ("10-Bravo", "we", "us", "our"), accessible at <https://10-bravo.com> ("Website"), including all content, pages, features, and functionality made available through the Website.

By accessing or using the Website, you agree to be bound by these Terms and by the Company's Privacy and Data Protection Policy ("Privacy Policy") and Legal Notice and Disclaimer ("Disclaimer"), both of which are incorporated into these Terms by reference and are available at <https://10-bravo.com/legal>.

If you do not agree to these Terms, the Privacy Policy, or the Disclaimer, you must not access or use the Website.

These Terms apply to all visitors, users, and any other persons who access or use the Website ("you", "your").

### 2. ABOUT 10-BRAVO

10-Bravo (Pty) Ltd is a private company incorporated under the laws of the Republic of South Africa, operating as an IT managed services provider. The Company provides IT infrastructure management, remote monitoring, helpdesk support, cybersecurity advisory, and related professional services to business clients across Southern Africa.

The Website is an informational and commercial website. It is not a platform through which services are rendered to the general public. Engagement with 10-Bravo's services requires a formal written agreement.

### 3. PERMITTED USE AND PROHIBITED CONDUCT

#### 3.1 Permitted use

You may access and use the Website for the following purposes:

- Obtaining information about 10-Bravo and its services.
- Submitting a bona fide business enquiry via the contact form.
- Accessing legal and policy documents published by 10-Bravo.

#### 3.2 Prohibited conduct

You may not use the Website for any of the following:

- Any purpose that is unlawful, fraudulent, harmful, or that violates applicable South African law or international law.
- Scraping, crawling, harvesting, or systematically extracting content or data from the Website by automated means without prior written consent.
- Introducing, transmitting, or uploading any virus, malware, ransomware, spyware, or other malicious or disruptive code.
- Attempting to gain unauthorised access to any part of the Website, its underlying systems, databases, or infrastructure.
- Interfering with, disrupting, or overloading the Website or any network or system connected to it.
- Impersonating 10-Bravo, any of its directors, employees, or any other person.

- Using the Website to distribute unsolicited commercial communications.
- Circumventing any security or access control measure implemented on or in connection with the Website.

#### **4. INTELLECTUAL PROPERTY**

All content on the Website, including text, graphics, logos, icons, images, audio clips, digital downloads, data compilations, and software, is the property of 10-Bravo or its content suppliers and is protected by South African and international copyright, trademark, and other intellectual property laws.

You may view and print single copies of pages from the Website for personal, non-commercial reference only. You must not:

- Reproduce, distribute, publish, broadcast, or transmit any content from the Website without prior written consent from 10-Bravo.
- Modify, adapt, translate, reverse-engineer, disassemble, or create derivative works based on Website content.
- Remove or alter any copyright, trademark, or other proprietary notice.
- Use the 10-Bravo name, logo, or brand assets without prior written authorisation.

Nothing in these Terms grants any licence or right in respect of any intellectual property of 10-Bravo except as expressly stated.

#### **5. WEBSITE CONTENT AND ACCURACY**

The content on the Website is provided for general informational purposes only. While 10-Bravo endeavours to keep information accurate and up to date, no warranty is given as to the accuracy, completeness, timeliness, or fitness for any particular purpose of any content on the Website.

Content on the Website does not constitute professional advice of any kind, including legal, financial, technical, or IT advice. You should obtain independent professional advice before acting on any content published on the Website.

10-Bravo reserves the right to modify, suspend, or remove any part of the Website or its content at any time without notice.

#### **6. CONTACT FORM AND ENQUIRIES**

The Website may include a contact form through which you can submit enquiries to 10-Bravo. By submitting an enquiry, you:

- Confirm that the information you provide is accurate and that you are authorised to submit it.
- Acknowledge that 10-Bravo may process the personal information you provide (including your name, email address, company, and enquiry content) to respond to your enquiry and, where relevant, for business development purposes.
- Acknowledge that submission of a contact form does not create any contractual relationship, obligation, or commitment on the part of 10-Bravo.
- Consent to 10-Bravo retaining your enquiry details for up to 2 years from the date of submission, or until the enquiry is resolved, in accordance with the Privacy Policy.

Personal information submitted through the contact form is handled in accordance with the Privacy Policy. You may withdraw consent for further contact at any time by emailing [info@10-bravo.com](mailto:info@10-bravo.com).

#### **7. COOKIES**

The Website uses cookies and similar tracking technologies to operate correctly and to analyse website usage. By continuing to use the Website, you consent to the use of strictly necessary cookies. Non-essential cookies (analytics, functional) are only set with your consent.

Full details of the cookies we use, their purposes, duration, and how to manage them are set out in Section 9 of the Privacy Policy, available at <https://10-bravo.com/legal>.

## **8. PRIVACY AND PERSONAL INFORMATION**

All personal information collected through the Website is processed in accordance with the Privacy Policy. 10-Bravo is committed to processing personal information lawfully, fairly, and transparently in compliance with POPIA.

Your rights as a data subject, including the right of access, correction, deletion, and the right to object to processing, are set out in the Privacy Policy and in the Company's PAIA Manual.

## **9. THIRD-PARTY LINKS**

The Website may contain links to third-party websites for informational convenience. These links do not constitute endorsement by 10-Bravo of those websites, their content, or their operators. 10-Bravo has no control over third-party websites and accepts no responsibility for their content, availability, privacy practices, or accuracy.

Accessing a third-party website from a link on the Website is at your own risk and subject to the terms and conditions of that third-party website.

## **10. DISCLAIMER OF WARRANTIES**

The Website and all content, functionality, and services provided through it are offered on an "AS IS" and "AS AVAILABLE" basis, without any warranty of any kind, whether express, implied, or statutory, including warranties of merchantability, fitness for a particular purpose, non-infringement, or uninterrupted or error-free operation.

10-Bravo does not warrant that:

- The Website will be available at all times or will be free from errors, interruptions, or viruses.
- Any defects in the Website will be corrected.
- The Website or its content will meet your requirements.
- The Website is free from malicious code or harmful components.

## **11. LIMITATION OF LIABILITY**

To the fullest extent permitted by applicable South African law, including the Consumer Protection Act 68 of 2008, 10-Bravo, its directors, officers, employees, agents, and service providers shall not be liable to you for any loss or damage of any kind, including direct, indirect, incidental, consequential, special, or punitive damages, arising from or in connection with:

- Your use of, or inability to use, the Website.
- Any content on the Website or any errors or omissions therein.
- Any unauthorised access to or alteration of your data transmitted through the Website.
- Any third-party content accessible via links on the Website.
- Any virus, malware, or harmful code transmitted via or in connection with the Website.

Nothing in this clause excludes or limits liability that cannot lawfully be excluded under applicable law.

## **12. SECURITY**

10-Bravo implements reasonable technical and organisational measures to secure the Website and protect information transmitted through it. However, no electronic transmission over the internet is completely secure. You acknowledge and accept the inherent security risks of transmitting information over the internet.

If you become aware of any security vulnerability or incident affecting the Website, please report it immediately to [info@10-bravo.com](mailto:info@10-bravo.com).

### 13. CHANGES TO THESE TERMS

10-Bravo reserves the right to revise and update these Terms at any time. The updated Terms will be posted on the Website with the revised version number and date. Your continued use of the Website after any such update constitutes your acceptance of the revised Terms. We encourage you to review these Terms periodically.

### 14. GOVERNING LAW AND JURISDICTION

These Terms are governed by and construed in accordance with the laws of the Republic of South Africa. Any dispute arising from or in connection with these Terms, the Website, or your use thereof shall be subject to the non-exclusive jurisdiction of the courts of South Africa having competent jurisdiction.

10-Bravo reserves the right to seek urgent or interim relief, including injunctive relief, in any court of competent jurisdiction to protect its rights, including its intellectual property and confidential information.

### 15. SEVERABILITY

If any provision of these Terms is found to be invalid, unlawful, or unenforceable by a court of competent jurisdiction, that provision shall be severed, and the remainder of the Terms shall continue in full force and effect.

### 16. CONTACT DETAILS

<b>Company</b>	10-Bravo (Pty) Ltd
<b>Registration number</b>	2026/145815/07
<b>Website</b>	<a href="https://10-bravo.com">https://10-bravo.com</a>
<b>General enquiries</b>	<a href="mailto:info@10-bravo.com">info@10-bravo.com</a>
<b>Data protection / POPIA</b>	<a href="mailto:dpo@10-bravo.com">dpo@10-bravo.com</a>
<b>Legal documents</b>	<a href="https://10-bravo.com/legal">https://10-bravo.com/legal</a>

These Terms were first published on 6 April 2026. Current version: Version 1.0 | April 2026.